## Appendix J Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions

	Date	Subject	Status	Total no.	Total no.
	received			received	received since
				in this	project
				month	commencement
Environmental		Environmental Complaint No: EC-024-CKRKTW20200516_01_C040			
complaints		Details of Complaint			
		A complaint (reference no.: EP3/K10/RE/00003904-20) was received by Environmental Protection Department on 7 February 2020 and referred by the Contractor on 16 May 2020. The complaint related the noise concern was detailed as follows:			
		Complainant said that noise from the carrying out of construction works at the site caused noise problem during daytime and also night till 23:00 p.m.			
		Details of Investigation and findings			
		Based on the Contractor's information, no works was conducted at Landing Step Area and the construction activities from 0700 – 1900 hours according to the requirement set out in the Technical Memorandum of Environmental Impact Assessment Ordinance (EIAO-TM) on 7 February 2020 at Ma Tau Kok:			
		Rock breaking at S6 layer (around 22.5m below of			
		the ground level);			
	7 February	S6 ELS installation;			
	2020 (Referred	Lifting rock debris by crane for disposal;			
	by the	Concreting at the Deck;	Closed	1	24
	Contractor on	Pipe piling work for Cut and Cover Tunnel.			
	16 May 2020)	To complied with the requirement of approved Construction Noise Mitigation Measure Plan (CNMMP), some mitigation measures for the noise nuisance source were implemented by Contractor at Ma Tau Kok for daily work, such as the acoustic deck had been installed on the Access Shaft Deck, acoustic sheet barrier had been erected along the site boundary, additional acoustic panel also partial covered to minimize the opening of the shaft and enhance the performance of noise screening and movable noise barrier was erected for powered mechanical equipment (PMEs). Furthermore, the operation of breaking and drilling were only conducted inside the access shaft with the acoustic deck which located around 22.5m below of the ground level.			
		According to the Contractor's information, acoustic deck was made by the sheet pile, which filled in concrete, and additional noise absorption panel was installed underneath the deck to enhance the effectiveness of the noise minimization.			
		Regular site inspections were conducted by ET on 5 and 12 February 2020, there were no breaking activity on the exposed area at Ma Tau Kok. The detectable noise source was coming from the underground breaking activity and pipe piling. Besides, some of mitigation measures for noise were also observed during site inspection. However, some rectified actions			

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	Date	Subject	Status	Total no.	Total no.
	received			received	received since
				in this	project
				month	commencement
		were requested by ET to enhance the performance of noise screening and those had been rectified by the Contractor immediately.  According to the EM&A monitoring schedule and the additional environmental monitoring at Grand Waterfront in February 2020, noise monitoring was conducted at EM&A stations and additional monitoring station at Grand Waterfront on 5 and 11 February 2020.  Based on the monitoring result on 5 and 11 February 2020, all readings were recorded under the criteria stipulated in EIAO-TM. No Limit level for Noise was triggered.  As observed by ET's in-situ observation during the monitoring at the EM&A station, the detectable noise sources mostly came from traffic noise from To Kwa Wan Road and noise from the Kowloon Bay and Ma Tau Kok work areas was also intermittently heard at E-N12a and E-N21a.  For the additional monitoring station at the second refuge floor of Grand Waterfront, intermittence breaking noise, which mitigated by the acoustic deck, and noise from pipe piling were also heard from the Ma Tau Kok. In addition, no breaking activity was observed on the exposed area of Ma Tau Kok.  According to the Contractor's information, two hydraulic breakers and one drilling rig were operated from 19:00 to 23:00 for rock breaking at S6 layer which only located around 22.5m below of the ground level in the Access Shaft and no work was conducted after 23:00 on 7 February 2020. To minimize the noise nuisance from the nighttime works, All opening had been covered by accustic enclosure for noise screening and the door of tally room at the Access Shaft had been closed during the nighttime works. Besides, valid Construction Noise Permit (CNP no.: GW-RE1013-19) had been granted from EPD to cover the operation time of PMEs were covered from 19:00 to 24:00.		month	commencement
		non-compliance was found under the conditions in the granted CNP.  It is considered that the mitigation measure was implemented properly and remedial action was conducted by the Contractor to minimize the noise nuisance to public during daily and nighttime works, and the data results at the EM&A stations and additional environmental monitoring station at the Grand Waterfront on 5 and 11 February 2020 were also complied with the noise criteria stipulated in EIAO-TM. However, the mitigation measures should be recommended to review daily before commencement of and during construction.			
Notification of		<u> </u>			
summons				0	0
Successful					
prosecutions				0	0
p. coccations					

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